SOUTHERN DISTRICTS COMPUTER USERS CLUB INC.

September 2 0 1 4

Vol. 14
No. 9

Club Web Site   http://sdcuci.com

SEPTEMBER

First Month of Spring in the Southern Hemisphere

Birthstone—Sapphire.

Flower—Morning Glory, Aster, Forget-me-not

Astrological Signs—Virgo & Libra

Symbol - Patience & Daintiness

Native Plant—Golden Wattle—Sir Joseph Banks, English Naturalist on Cptn James Cook's Endeavour voyage, 1768-70

Trivia - Born 1854—Englebert Humperdinck, German composer

Born 1890 - Col Sanders, Founder of Kentucky Fried Chicken

Born 1880—Australian pioneer in physical therapy for polio sufferers, Sister Elizabeth Kenny

Editors: Bib and Bub

Our next meeting is scheduled for

Wednesday 15th October 2014 at 7.30 pm.

Annual General Meeting—plus more, and a beaut supper

The Committee in 2013 / 2014

PRESIDENT: **Lionel Leddra**   lleddra@bigpond.net.au

VICE PRESIDENT: **John Kirby**   john.kirby@adam.com.au

SECRETARY: **Trevor Francis**   tjfrancis@adam.com.au

TREASURER: **Cheryl McDonald**   cherylm@cobweb.com.au

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2013-14 Committee Members
Southern Districts Computer Users Club
L_R: Peter Janmaat: Cheryl McDonald (Treasurer)
Lionel Leddra (President) Bob Zeugofsge: Lindsay Chuck
Emma Boss: Trevor Francis (Secretary): Anne Zeugofsge
Wanda McDonald: Ann Leddra: Lorraine Loader
John Kirby (Vice President) Jim Greenfield (Past President)

NEWSLETTER EDITORS:

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Last month's (August) meeting - Word and Malware

Once again we had a very good roll up with three visitors—Gwyn Williams and Lloyd and Elaine Russell. We hope they enjoyed the meeting and will come again.

Trevor and Jim have worked hard to set up our NEW IMPROVED PA system and to make things even better, the two screens were networked using a laptop and a tablet. Thankyou and well done to you both.

Lionel introduced John Kirby who demonstrated his frustration at having recently travelled overseas with multiple gadgets. His problem arose when batteries flattened and the chargers that he thought would suit more than one, didn't. His advice: Test all chargers before leaving home
Check voltages because not all USBs are standard.
His USB needed ½ an amp and his Tablet needed more—15 amps.

Anne Leddra has found a very helpful web site. forwardit.sa.gov.au which has plenty of basic computer information and is well worth a browse.

Anne then gave us hints on restoring old photos which were outlined in the August Newsletter.
Some programs available are   Paintshop Pro $100 to $200
                                   Adobe Elements $100 to $200
                                   Photoshop CS6 $1168 (Harvey Norman)
                                   Adobe Photoshop $270 for a 12 month licence
                                   or from $400 to $4000 to purchase.
                                   Windows Photo Gallery is free and comes with
                                   most Windows programs.
Price usually means the difference between amateur and professional users,.

Trevor then continued with a demonstration using his Photoshop CS3, showing us how to lighten or darken old family photos, crop, remove red eye, lighten or darken old documents, giving us before and after examples. The family portrait repairs was quite amazing, and the 'fun' rearranging of his familiar face gave us all something to think about.
The old saying that '**photos never lie'** doesn't apply anymore.

IT ALL BEGAN A LONG LONG TIME AGO !

Once upon a time.......

.....in ancient Israel, it came to pass that a trader by the name of Abraham Com did take unto himself a healthy young wife by the name of Dorothy. Dot Com was a comely women, large of breast, broad of shoulder and long of leg. Indeed she was often called Amazon Dot Com.

And she said unto Abraham, her husband, "Why dost thou travel so far from town to town with thy goods when thou canst trade without ever leaving thy tent?" Abraham did look at her as though she were several saddle bags short of a camel load, but simply said, "How, dear?"

Dot replied, "I will place drums in all the towns and drums in between to send messages saying what you have for sale, and they will reply telling you who hath the best price. The sale can be made on the drums and delivery made by Uriah's Pony Stable (UPS."

Abraham thought long and decided he would let Dot have her way with the drums. The drums rang out and were an immediate success. Abraham sold all the goods he had at the top price, without ever having to move from his tent. To prevent neighbouring countries from overhearing what the drums were saying, Dot devised a system that only she and the drummers knew. It was known as Must Send Drum Over Sound (MSDOS), and she also developed a language to transmit ideas and pictures—Hebrew To The People (HTTP).

And the young men did take to Dot Com's trading as doth the greedy horsefly take to camel dung. They were called Nomadic Ecclesiastical Rich Dominican Sybarites, or NERDS.

And lo, the land was so feverish with joy at the new riches and the deafening sound of drums that no one noticed that the real riches were going to that enterprising drum dealer, Brother William of Gates, who bought off every drum maker in the land. Indeed he did insist on drums to be made that would work only with Brother Gates' drumheads and drumsticks.

And Dot did say, "Oh, Abraham, what we have started is being taken over by others." And Abraham looked out over the Bay of Ezekiel, or eBay as it came to be known. He said, 'We need a name that reflects what we are."

And Dot replied, "Young Ambitious Hebrew Owner Operators." "YAHOO," said Abraham, and because it was Dot's idea, they named it YAHOO Dot Com.

Abraham's Cousin, Joshua, being the young Gregarious Energetic Educated Kid (GEEK) that he was, soon started using Dot's drums to locate things around the countryside. It soon became known as God's Own Official Guide to Locating Everything (GOOGLE).

And that is how it all began—and that's the truth.

TONIGHT'S MEETING:

PROGRAMMING TERMS AND CONDITIONS
DO YOU KNOW WHAT YOU ARE AGREEING TO?

Have you ever read the terms and conditions that accompany a program that you are downloading. I mean **REALLY READ**, not just skimmed to the bottom to tick the 'I agree" box. Most likely not, because it takes so long, and it's difficult to understand, and in any case..... you can't get the program unless you agree.

However, by the end of tonight you may have had all your questions answered by our guest speaker, Mr. Martin Bull - and yes, he will answer your questions from the floor, so please feel free to ask. Martin's expertise is in software, and particularly terms and conditions.

The title of his talk is
>   **'101 Things You Did Not Know About Software Licenses'**.
He will talk about some license terms that are relevant to our club, and the challenges of reading, for example, 48 pages of the Apple iTunes EULA.

ABBREVIATIONS - some new, some old	
ATM	
AWOL	
BCC	
DMOB	
FBI	
GMT	
HRT	
IBM	
IMHO	
TGV	
IOC	
ISBN	
LASER	
RORO	
OPEC	Answers on page 8

THE YARDBROOM REPORT NO 7.

REPORT FROM OUR PRESIDENT

Those of you who attended the August meeting will know that we achieved something that night that has been eluding us for a long time – an evening where the PA system did not play up and everyone could hear what was going on. The new microphones work well and it is even more pleasing to note that they were sourced locally in Christies Beach. Well done to those involved!

Increasing interest in the use of tablets means that the committee will be carefully considering what sort of support and training the club can provide for these devices in the future. Watch this space!

Next month's meeting (October) will be the club's AGM. The AGM is only a small part of the evening so please don't be put off attending on the night. There will be presentations as well.

How about a long term heads-up notice. The **Christmas Party** will take place on **3 December 2014**. Please note this in your diaries. More information will follow in due course.
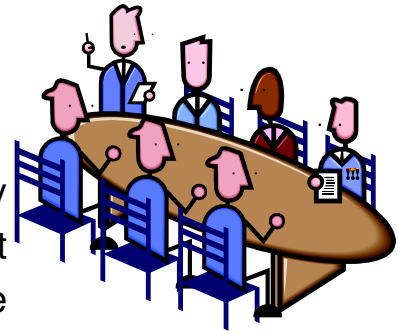
Enjoy your evening!

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Lionel Leddra
(The Yardbroom President)

Committee Capers.

The committee meeting was held on Monday September 8th, 2014. In the absence of President Lionel Leddra, the Chair was ably filled by Vice President, John Kirby. Some of the subjects discussed were as follows:

- It appears that a **'bug'** in **Powerpoint 2013** created an unexpected problem at the last general meeting i.e. what Trevor saw on his presenting computer was different from those images shown on the presentation screens. It was suggested we purchase an HDMI to VGA adaptor to overcome this difficulty.

- It's time to have the club's power cords, laptops and other equipment tested again. This needs to be carried out every 12 months.

- The club **Christmas Dinner** will again be held in the Church hall this year and preparations for the **December 3rd** event will be soon underway.

- Nomination forms, minutes of the 2012-13 AGM and the Agenda for this year's AGM will be e-mailed to members 4 weeks prior to the **AGM.** Members to please bring a plate of supper to share after the meeting.

- After the AGM, Lindsay will give a short talk on "**what uses more data**".

- Jim revealed that Drop Box and The Cloud are **not as secure** as originally suggested.

- The committee was very pleased with the new sound system.

MEETING RULES

We are allowed to use the facilities at the Hall at the rear of St Mary's Catholic Church Morphett Vale. (Corner Bains Road and Main South Road) in return of a small fee plus respect for their property. We ask for your co-operation in respect to the above. While we can not control what our members do away from our club meetings, Piracy of copyright material can not be condoned at our meetings.

Recipe Corner

RICKETY ANNES

INGREDIENTS:

4 oz butter or Vidale Margarine (125 grams)

1 cup Cornflakes	½ cup sugar
1 cup SR Flour	1 egg
½ cup walnuts (optional)	½ cup sultanas

METHOD:

Melt the butter or margarine slightly, add sugar and beat well, mix in unbeaten egg, then sultanas, cornflakes, flour and walnuts. If desired cherries can be added. Drop teaspoonfuls on a cold floured oven tray and cook till golden brown, in a quick oven. This mixture makes approximately 30 cookies.

These yummy little biscuits were served at the last committee meeting, by Ann Zeugofsge. The recipe came from her well-worn book - **Favourite Recipes,** *compiled by* **GELLAND METHODIST LADIES GUILD** *a long time ago. It can be bought on eBay for $9.95 + postage ($2.50).*

Gelland iwas near Croydon (South Australia) and although I looked on the internet, I couldn't find out when the book was printed or it's history. I wonder where Ann got the book from?

ANSWERS

ATM - Automatic Teller Machine
BCC - Blind Carbon Copy
AWOL - Absent Without Leave
DMOB - Demobilization
FBI - Federal Bureau of Investigation
GMT - Greenwich Mean Time
HRT - Hormone Replacement Therapy
IBM - International Business Machines

IMHO - In My Humble Opinion
TGV - High Speed Train—France
IOC - International Olympic Committee
ISBN - International Standard Book Number
LASER - Light Amplification by Simulated
                Emission of Radiation
RORO - Roll On Roll Off
OPEC - Organisation of Petroleum Exporting
                Countries
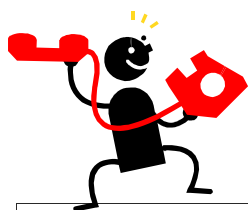
Expert Assist List.

Keep this Contact list handy and phone these people first if you have a problem with any one of the subjects mentioned below.

Email, Windows Live Mail	Lionel Leddra	unavailable
Email, Thunderbird	Trevor Francis	8327 6061
E-readers	Lionel & Anne Leddra	unavailable
Hardware & operating systems, re-loads, CD DVD fix	Jim Greenfield	8382 4912
Microsoft Office, Word, Excel, Powerpoint and Publisher	Trevor Francis	8327 6061
Microsoft Movie Maker	Lorraine Loader	8382 7243
Photographic, Windows Photo Gallery, Paint Shop Pro	Anne & Lionel Leddra	unavailable
Photographic, Photoshop	Trevor Francis	8327 6061
Tablets	John Kirby	7007 4819
Video programming to CD/DVD	Cheryl McDonald	8382 3660
Wi-Fi connections & Tablets	Emma Boss	8386 2723

Computer Courses for 2014.

Computer courses will be structured into the 2015 calendar according to need.

If you wish to attend any Course, please contact a Committee Member

If you have a special request regarding a program, eg Word, Publisher, Excel etc, please let a committee member know. We may be able to schedule a course to suit, sometime in the future.

WHY DOES REBOOTING A COMPUTER FIX SO MANY PROBLEMS?

Continuing from August's Newsletter -

But why doesn't Windows simply fix the problem rather than restarting the driver or the computer itself? Well, because it can't — the code has encountered a problem and stopped working completely, so there's no way for it to continue. By restarting, the code can start from square one and hopefully it won't encounter the same problem again.

Examples of Restarting Fixing Problems

While certain problems require a complete restart because the operating system or a hardware driver has stopped working, not every problem does. Some problems may be fixable without a restart, though a restart may be the easiest option.

- **Windows is Slow:** Let's say Windows is running very slowly. It's possible that a misbehaving program is using 99% CPU and draining the computer's resources. I could head to the task manager and look around, hoping to locate the misbehaving process and end it. If an average user encountered this same problem, they could simply reboot their computer to fix it rather than dig through their running processes.

- **Firefox or Another Program is Using Too Much Memory:** In the past, Firefox has been the poster child for memory leaks on average PCs. Over time, Firefox would often consume more and more memory, getting larger and larger and slowing down. Closing Firefox will cause it to relinquish all of its memory. When it starts again, it will start from a clean state without any leaked memory. This doesn't just apply to Firefox, but applies to any software with memory leaks.

- **Internet or Wi-Fi Network Problems:** If you have a problem with your Wi-Fi or Internet connection, the software on

SANDS COMPUTER GROUP

Coordinator: Lindsay Chuck◘
Email: Lindsay.chuck@gmail.com
Website: http://lindsaychuck.wix.com/scg

your router or modem may have encountered a problem. Resetting the router—just by unplugging it from its power socket and then plugging it back in—is a common solution for connection problems.

In all cases, a restart wipes away the current state of the software. Any code that's stuck in a misbehaving state will be swept away too. When you restart, the computer or device will bring the system up from scratch, restarting all the software from square one so it will work just as well as it was working before.

'Soft Resets' vs 'Hard Resets'

In the mobile device world, there are two types of **'resets'** you can perform. A **'soft reset'** is simply restarting a device normally—turning it off and then on again. A **'hard reset'** is resetting its software state back to its factory default state.

When you think about it, both types of resets fix problems for a similar reason. For example, let's say your Windows computer refuses to boot or becomes completely infected with malware. Simply restarting the computer won't fix the problem, as the problem is with the files on the computer's hard drive—it has corrupted files or malware that loads at start up on its hard drive. However **reinstalling Windows** (performing a **'Refresh or Reset your PC'** operation in Windows 8 terms) will wipe away everything on the computer's hard drive, restoring it to its formerly clean state.

This is simpler than looking through the computer's hard drive, trying to identify the exact reason for the problems or trying to ensure that you've obliterated every last trace of malware. It's much faster to simply start over from a known-good, clean state instead of trying to locate every possible problem and fix it.

Ultimately, the answer is that 'resetting a computer wipes away the current state of the software, including any problems that have developed, and allows it to start over from square one." It's easier and faster to start from a clean state than identify and fix any problems that may be occurring—in fact, in some cases, it may be impossible to fix problems without beginning from that clean state.

Written by Jim Greenfield

✶✶ Items For Sale ✶✶

Jim Greenfield has a **desktop** and a **laptop computer** for sale
If you are interested, please contact him for more details.   Ph:8382 4912

Brother printers—give away. Both in good order and run perfectly.

Gazebo—complete with 2 solid side walls and 2 mesh side walls

was $200.00 now **will accept $100**

For further information about the above items for sale, please contact

Emma. Phone 8386 2723, mobile 0411 673 178

2 Laptops—contact Dean Vice, 8264 1442

Dell Latitude E4300, a small laptop with a 13.3 inch screen, this is a perfect size full feature laptop for travelling. 160 GB Hard Disk Drive, 4 GB RAM, Web Camera, LAN, Wireless WiFi, CD/DVD, currently loaded with Windows XP Home Edition, plus Avast, Malwarebyte, and Microsoft Office 2003.   **$125.00**

Toshiba Satellite Pro A300 full size laptop with 15.6 inch screen, 250 GB Hard Disk Drive, 2 GB RAM, Web Camera, LAN, Wireless WiFi, CD/DVD. This laptop has just been reloaded with Windows Vista Business Edition to "Out of the Box" Factory Settings. **$125.00**

Laptop for sale:
Manufacturer: Leader Computers.
New was $3495, now 10 years old ......   Will sell for $100 to first buyer.
Looks brand new: Hardly been used. Very fast. New Battery just put in as part of the $100 price. **Intel Celeron Pentium 4** 512 RAM. Windows XP, Video & Microphone, Hard Drive, WiFi, Power cables, Excellent case included.
Contact through Trevor Francis: 8327 6061 or 0438 846 186

If you have something for sale, please let us know. Fill in the sheet at the front desk, or email:

Lorraine at   **lorian23@bigpond.com**
or Wanda at   **rmcd3779@bigpond.net.au**

We will keep running your ad until you advise the item is either sold or "taken off the market".

Advertising on this page is FREE!!

BEWARE—ANOTHER SCAM

Upgrade your Bigpond account
Bigpond Helpdesk (noreply@bigpons.com) Add contact   25-Aug-14 6:54 PM
To: noreply@bigpond.com;

Dear Bigpond.com User,

This message is from webmail.bigpond.com admin messaging center to all account owners. We are currently upgrading our database and email account center so we are cancelling unused and used BIGPOND.COM account to create more space for new accounts. To prevent your account from closing you will have to update it below to know its status is active. To re-activate your
account please click the link below
CLICK HERE

Note: Any account owner that refuses to update his/her account will
loose his/her account permanently.
We apologize for any inconvenience this might cause you during this period.

Regards.
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Recently we have received several, almost threatening e-mails like the one above.   We had deleted all the e-mails so was a bit worried when 'Olivia from Telstra' phoned me the other day. She said that we had ignored previous e-mails and because we had refused to update our account, would lose the account permanently. This was my last chance. For a second I thought that these e-mails MAY have been genuine after all.

When she told me to turn on my computer and follow her instructions, I LIED and told her that I had loaned it to a 'friend'. She couldn't believe that I had loaned it! She then wanted my 'friend's' number so that she could contact her before it was too late and our e-mail account was cancelled. Surely she didn't believe me! When I asked her for her phone number (and where was she phoning from), she gave me an address in Sydney and a phone number so that my 'friend' could phone her.

I immediately phoned Telstra and after explaining exactly what had happened, they assured me that it definitely was another SCAM, and were very pleased that I had let them know.

GOOGLE WINS THE TABLET BATTLE

Google beat Apple at its own game for the first time this year, with Android tablets out selling the iPad in Australia.

But the tablet war was as close as it could be Down under, with just 1% separating the two technology giants, and Apple expected to reclaim the crown in the final half of the year.

Telsyte revealed results of the closely fought battle in its Australian Media Table Market Study, reporting Australians bought 1.8 million tablet computers in the first six months of 2014, bringing tablets to 10.8 million Australians.

But while the figures sound healthy, sales actually dropped 28 percent from last year, which managing director Foad Fadaghi described as a 'post Christmas hang-over' after a late—2013 spending spree.

Google Android tablets include models from Samsung, Sony, Lenovo, Toshiba, ASUS, LG and Acer.

From The Advertiser, 19.8.2014

NOTES

MELBOURNE FLOWER SHOW

Member Jo Berkin is involved with the Onkaparinga VIEW Club. They are organising a coach trip to the **Melbourne Flower Show** next year.
from <u>Wed 25th March 2015 - Sat March 28th 2015</u> The 3 day itinerary with dinner and breakfast each day, is designed to be reasonably relaxed with 8am - 9am starts each day. Will arrive at the Flower Show to be held at the Exhibition Centre and Fitzroy gardens (alongside), at about 10am on Thursday and spend the day there. Lunch etc is available there. A night in Melb with another excursion TBA for the morning before heading out of the city for the last night. An easy trip home on Saturday should see us home about 4pm ish. Cost for Coach, dinner, bed and breakfast for 3 days is $516.00. If you require a room on your own it is an extra $151 (single supplement).
Adelaide Coachlines are organising it so if you are interested, please contact them directly on **8293 2107** or E: **enquiries@adelaidecoachlines.com.au** and they will send an itinerary to you and any other details such as deposits. You can also contact me on numbers listed below, if preferred, to find out more.

E-mail gwjcberkin@bigpond.com   Ph: 8326 4979   M: 0408 365 089