# Southern Districts Computer Users Club Inc

Supporting inexperienced users with local expertise

## June 2017

Vol. 17 No. 06

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Club Web Site http://sdcuci.com Email Address: sdcucinc@gmail.com

MEETINGS are held on the third Wednesday of the month at 7.30 pm, in the Hall at the rear of St Mary's Catholic Church Morphett Vale. (Corner Bains Rd and Main South Rd)

Visitors most welcome. After three visits, visitors will be requested to become members.

Cost \$3 per person, which includes the Newsletter, plus coffee/ tea and biscuits. Subscriptions for twelve months Single \$20 Family membership \$30

Novice and experienced computer users will be warmly welcomed



### PRESIDENT'S REPORT



#### I'm back- and on the front page!

Did anyone notice that our Yardbroom President's Report had been pushed back to page 13?

WELL - HE DID ! . . . . and he mentioned that if no-one noticed, then he wouldn't need to write a report any more.

We soon fixed that. Back to the front he came—and then he took sick. Well, not too sick, just a woosey cold.



He'll be fine for the June meeting, so in the meantime ..... Bub

Our next meeting is scheduled for

#### Wednesday 19th July

An evening with You Tube

### The Committee in 2016 / 2017



Committee Members Southern Districts Computer Users Club, 2017

L-R: Dean Howard: Trevor Francis (Secretary): Linda Kirby: Anne Leddra: June Harman: Jim Greenfield: Wanda McDonald: Jo Berkin: Cheryl McDonald (Treasurer): Lindsay Chuck: John Klrby (Vice President): Lionel Leddra (President): Lorraine Loader.

JUNE BIRTHDAYS

A very Happy Birthday to you all

John Rumac



**Jan Stephenson** 



Linda Kirby

Ken Pennell

## **Rob Zeugofsge**

Editors: Our apologies if we missed your birthday this month. If you haven't given us your birthday month, please see Bib or Bub or someone at the desk.



#### THIS MONTH'S MEETING

If you need a break from hearing about computers and ipads and bytes and emails and iphones and crashes and viruses, then tonight's the night.

Not our normal type of meeting, but nevertheless we hope that tonight's guests will keep you interested and informed, by demonstrating a product that may assist in the everyday life of you or a loved one.

.... and if you really feel a need, then you could even add a computer !!

Computer Hope

Free computer help since 1998

http://www.computerhope.com

#### Know your Internet browser shortcuts

There are dozens of different shortcut keys that can be used with Internet browsers. Below are a few of our top suggested Internet browser shortcuts.

- Press Alt+D or Ctrl+L to move the cursor into the address bar.
- Hold down the Ctrl key and press the + or to increase and decrease the size of text. Ctrl+0 will reset the text.
- Press the backspace key or press Alt key + left arrow to go back a page.
- Press F5 or Ctrl+R to refresh or reload a web page.
- Press F11 to make the Internet browser screen full screen. Press F11 again to return to the normal view.
- Press Ctrl+B to open your Internet bookmarks.
- Press Ctrl+F to open the find box to search for text within the web page you are reading.

#### **MEETING RULES**

We are allowed to use the facilities at the Hall at the rear of St Mary's Catholic Church Morphett Vale. (Corner Bains Road and Main South Road) in return of a small fee plus respect for their property. We ask for your cooperation in respect to the above. While we can not control what our members do away from our club meetings, Piracy of copyright material can not be condoned at our meetings.

#### LAST MONTH'S MEETING

Another successful talk was heard by 24 members and 2 visitors (**John & Joylene Stewart**) and another successful pre-meeting entertainment.

Our esteemed Yardbroom was sweeping elsewhere, so the meeting was opened by our VP, John Kirby.

**Dean Vice** spoke briefly about his experiences with **InkJet City** and gave us a few ideas to save us some money, one being to buy your cartridges on-line. He pays \$19.95 for 2 sets for his Epson XP610 where it would cost around \$140-\$160 from a cartridge shop. He also recommends we run our cartridges right out instead of changing them when told to by the printer.

He also suggested we laminate photos for long term keeping.

**John** then asked if anyone knew who the speaker was going to be - did they recognise his picture in the newsletter. Nope, no-one knew it was our very own Secretary, **Mr Trevor Francis.** 

He talked about the latest big computer news - Cyber Attack. Over 300,000 attacks with several in Australia. Malware Tech in USA have stopped it from spreading by finding the kill switch and changing the domain. Ensure you protect your computers by backing up regularly or install Ad Blocker from Google.

Trevor then gave a very information talk on **Examining Emails.** 

**Electronic Mail** is the post box of a computer. It passes through at least 4 other computers around the world, even via satellite, before it arrives at its destination.

Email addresses use standard formula and has 2 parts.

......@ identifies you (eg newsletter@) @...... Identifies the service provider. (eg @bigpond)

Before sending emails, ensure you have the correct address - you don't want to sent to the wrong person.



#### Last month, continued

There are many programs that will send and receive emails.

Windows - Outlook and Live Mail 3rd Party - Pegasus Mail, Mulberry, Thunderbird Web or Cloud - Gmail, Yahoo, Hotmail

Different ways of accessing your email -

Go into email - ISP provider kept on your computer ISP provider webpage - kept on web page Directly through browser program (Gmail) - kept on Cloud

Sending emails

To: person to receive email
CC: Carbon copy (everyone sees all email addresses)
BCC: Blind Carbon copy (no-one sees who else gets email)
Subject: brief subject topic (summarises email content)
Reply: no original attachment will be sent
Forward: will send original information, eg previous emailer

Remember to check Junk or Spam folders too.

A member asked how many photos can be emailed at one time. Answer: depends on the size of photos but need to check ISP capacity. Also check if the person receiving the email may not be able to receive multiple photos.

Raffle prizes winners were John Geddie, Rita Dunlop and Peter Schneider.



JIM'S GEMS - from newsletters past.

- \* A verbal contract isn't worth the paper it's written on.
- \* When I read about the evils of drinking, I gave up reading!
- \* If you are having trouble sticking to your diet, remember <u>desserts</u>equals <u>stressed</u> backwords.

## **Humour for Lexophilias**

To write with a broken pencil is pointless. When fish are in schools they sometimes take debate. A thief who stole a calendar got twelve months. When the smog lifts in Los Angeles, U. C. L. A. The professor discovered that her theory of earthquakes was on shaky ground. The batteries were given out free of charge. A dentist and a manicurist married. They fought tooth and nail. A will is a dead giveaway.

With her marriage, she got a new name and a dress.

Show me a piano falling down a mineshaft and I'll show you A-flat miner. You are stuck with your debt if you can't budge it.

Local Area Network in Australia: The LAN down under.

A boiled egg is hard to beat. (Someone sent these gems to me—Bub)

I spent some time looking up old dictionaries to find if **lexophilia** was a word. My old Westminster, World Book and Pocket Oxford didn't help. The closest I could find was **'lexicology**, the study of the form, history and meaning of words', so I had to resort to Google where I found the following-

...Bub



## **MEMBER PROFILE - Cheryl McDonald (Treasurer)**

### COMPUTER

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Dell Laptop using Windows 7-no problems so far. I have just upgraded to a smart phone, and unlike my old phone, I now get frustrated when I can find something one time and the next time it isn't there!

## MAIN USAGE

 $\stackrel{\frown}{\simeq}$ Keeping track of finances using Excel.  $\stackrel{\frown}{\simeq}$ I use e-mail to keep in touch with friends.  $\overset{\frown}{\Sigma}$ Occasionally I log in to Face Book to see what photos my  $\stackrel{\frown}{\simeq}$  $\stackrel{\frown}{\simeq}$ daughters have taken. These I use in my movies of holidays and  $\stackrel{\frown}{\sim}$ family using Windows Movie Maker & Windows Photo Gallery.  $\overset{\frown}{\Sigma}$ When I have to upgrade to Windows 10, I won't have Movie  $\stackrel{\frown}{\simeq}$ Maker. Also DVD's seem to be on their way out. What will I do?  $\stackrel{\frown}{\sim}$  $\stackrel{\frown}{\simeq}$ 

## WORKING LIFE

One day in December 1960 I heard that 5KA wanted a typist. On inspection, it looked a horrible place and I definitely didn't want to work there. A Pirie St employment agency sent me for an interview for a secretarial position with the Public Service Ass. Of SA. I was very fortunate to get this job because it involved working in the industrial section of the PSA (eg salary increases and improved conditions for public servants) as well as the PSA Library, SA Public Service Savings, (now People's Choice Credit Union) and PSA Health Benefits Funds, (now Health-Partners.) I retired in 1999, and although I remained in the same employment all my working life, the work was constantly changing and very interesting.

## **INTERESTS**

 $\stackrel{\frown}{\simeq}$ Colin & I have been married for 51 years and have always lived at  $\stackrel{\frown}{\sim}$ the same Morphett Vale address. We have 2 daughters and 3  $\stackrel{\frown}{\sim}$ grandchildren. I love Line-Dancing, which keeps body and mind  $\stackrel{\frown}{\sim}$ fit, I am a member of the Southern Country Music Club, but my  $\stackrel{\frown}{\sim}$  $\stackrel{\frown}{\sim}$ main interest is holidaying overseas and around Australia. We are  $\stackrel{\frown}{\simeq}$ off on another 5-week overseas adventure in July—Paris, a canal  $\stackrel{\frown}{\sim}$ boat in Brittany, then Spain, Portugal, England & Scotland - a right  $\stackrel{\frown}{\sim}$  $\stackrel{\frown}{\sim}$ Royal holiday. (Me thinks maybe another article for the Newsletter? Bub) ☆ Bub)

## **SANDS COMPUTER GROUP** & BROADBAND FOR SENIORS

#### ESTABLISHED JANUARY 2011

Coordinator and Editor: Lindsay Chuck

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W: http://sandslifestylebfs.wix.com/scgbfs

#### WannaCry Ransomware

Friday May 12, 2017 was the day a massive ransomware campaign hit the systems of hundreds computer of companies private and public Hospitals in the UK organisations. records. reported encrypted patient Believed to be the most massive ransomware delivery campaign to date, it has spread to the USA and many other countries in the world.

Also Wana DecrptOr. known as WannaCryptor WCRY. this or ransomware leverages a Windows exploit harvested NSA. from the Microsoft released a patch for the vulnerability in March, but many thousands of users didn't up-date their computers.

In a few hours, the ransomware targeted over 45,000 computers in 74 countries and the number continues to grow. Interesting that Microsoft issued patches for XP and Windows 8, operating systems no longer supported.

Researchers have found that the Windows version most affected by the WannaCry infection was Windows 7 x 64.

#### WannaCry Ransomware



#### What should you be doing?

- Keep your operating system and programs up to date.
- Back up your files, anything you don't want to lose. Documents, music, photos. 1TB external drives can be purchased for under \$100 from places like the Good Guys, Harvey Norman, Officeworks etc.
- Think before you click. Don't open attachments, or click on links from people you don't know.
- If you have OneDrive or Google Drive installed on your device, make sure you consider these files when backing up.
- Emails—if you use an email client, like Thunderbird or Microsoft Office, Outlook, that store your emails locally, ensure you backup your emails They are NOT normally stored in the documents folder.

#### **DO YOU KNOW ?**

#### Windows/Office Updates

Have you ever thought about the updates Microsoft releases for installation on your computer. What makes up these updates.

Updates are normally released on the second Tuesday of the month, unofficially called patch Tuesday.

They are made up of patches which resolve bugs, security vulnerabilities, etc. As you know, Windows 10 users don't have a choice, you have to install them.

According to InfoWorld in April 2017, there were 645 patches, of these 210 were considered critical. In May 2017, 243 Windows patches, including 81 considered critical, and 64 Office patches, 36 critical.

While you don't need to know what each patch is about, or what it does, this may explain why your computer is running slow during the month,

#### .Free Songs from iTunes

There was a time you received a free song a week from iTunes. This quietly stopped. However it seems iTunes does give out a free song occasionally. Install the Free Song Notifier so you are alerted when a song is available.

#### Split Google Results into 2 Columns

If you have a wide monitor, the 2column Google Results add-on in Chrome, enables your Google search results to display in 2 columns, saving you space and having to scroll down.

## Google has a new sign-in page

You may have already seen the new Google page sign in. Google describes it as

- \* Cleaner, Simpler look
- \* Sign in faster
- \* Consistent across computers, phones and tablets.

If you use an older version of the browser, or have turned off JavaScript, you may still see the old sign on screen.

Google	
Sign in to continue to Gmail	
Ervel or phone	
More options	NEXT

#### MP3 Fading Away

Not today, not tomorrow, but the fact that Fraunhofer and Technicolor will no longer licence 'Patents and software' for the MP3 format highlights the beginning of the end for MP3. Effective 23 April 2017 the licensing program officially ended. A majority of state of the art media services, TV, radio broadcasting and streaming, use modern ISO-MPEG codecs ie AAC and MPEG-H which can deliver more features and a higher audio quality at much lower bitrates than MP3. Critics of MP3 comment on its reduced quality compared to other codecs.

Don't throw out your MP3 players just yet, but be aware the change has started Reference: TechHive

## SCAM ALERT

Below are excerpts from a Scamwatch Newsletter, sent to us by David Porteous. Also included is a table which lists tests of Anti Virus Software, the results of which show the consistently best locally available performers for that period. Similar results have continued during 2017 up to April (latest figures available). We felt compelled to pass this information on to you.

Thankyou David. ...Bub

### **AUSTRALIANS LOST NEARLY \$300 MILLION TO SCAMS IN 2016**

The number of people reporting scam activity in Australia was at record levels in 2016 according fo the ACCC's annual <u>Targeting</u> <u>Scams report</u> with a 47% increase in scam reports compared to 2015.

In 2016, the ACCC's Scamwatch and the Australian Cybercrime Online Reporting Network (ACORN) received 200,000 reports about scams. Losses reported totalled \$299.8 million.

Australians aged over 55 accounted for 45% of reports. Investment scams accounted for the most losses (\$59 million) with dating and romance scams accounting for the next highest losses, \$42 million.

The ACCC's Targeting Scams report has been released to launch the Australasian Consumer Fraud Taskforce's Fraud Week (15-19 May). This year's theme, Spot Social Media Scams, aimed to create awareness among Australians about new social media scams that are being reported, what to look for and how people can avoid being scammed.

There has been a sharp increase in scams taking place through social media sites, and it can be really hard to tell who is genuine and who is fake these day. Around 30% of dating and romance scam victims (1352 people) who reported to Scamwatch were contacted via social media sites, in particular Facebook. Scammers trick their victims into falling in love with them and then use their victim's trust to deceitfully take their money. If someone you've met through social media, but you've never met in person, asks you for money, your alarm bells should be ringing. Don't ever wire, transfer or send money because you won't see it again. Fake trader scams are also on the increase. Victims often report seeing ads for online stores on social media selling discounted products made by well-known brands. These online stores are fake and the products victims think they are buying don't exist.

Whenever you see an offer that seems more generous than normal, do your research on the company, where the product is coming from, check the company's website and only pay by secure payment such as Paypal or a credit card. The majority of reported scams were taking place on Facebook.

The ACCC is working with Facebook, as well as the major banks, MoneyGram, Paypal, Western Union and Apple to better tackle scams and reduce the harm experienced by consumers.

### **PROTECT YOURSELF**

The best defence against scams is **education** and **awareness**. Consumers concerned about scams should visit <u>www.scamwatch.gov.au</u> to keep up to date with scams to look out for, report scam activity, and get information about what to do if they become a scam victim. Here they can also read about <u>Fraud Week 2017</u> and also check out two videos for the campaign.

### **INDEPENDENT TEST of ANTI-VIRUS SOFTWARE**

### Summary Results (July-November)

	Blocked	User dependent	Compromised	PROTECTION RATE [Blocked % + (User dependent %)/2] <sup>4</sup>	Cluster
F-Secure	1618	1	-	99.9%	1
Avira, Bitdefender,	1618	-	1	99.9%	1
Trend Micro					
Kaspersky Lab	1615	-	4	99.8%	1
ThreatTrack	1613	-	6	99.6%	1
Avast, AVG	1612	-	7	99.6%	1
ESET	1611	-	8	99.5%	1
Tencent	1608	1	10	99.4%	1
Lavasoft	1607	-	12	99.3%	1
eScan	1590	-	29	98.2%	2
McAfee	1585	-	34	97.9%	2
Quick Heal	1567	34	18	97.8%	2
Emsisoft	1545	73	1	97.7%	2
BullGuard	1577	7	35	97.6%	2
Fortinet	1576	-	43	97.3%	3
Microsoft	1570	-	49	97.0%	3
Sophos	1558	17	44	96.8%	3

Test period: July – November 2016 (1619 Test cases)<sup>3</sup>

#### **COMMITTEE CAPERS**

This month's meeting was to be held at Dean Howard's home. Afternoon tea was prepared, and the chairs dusted off.

However, at the last minute, due, partly to our Yardbroom Pres. being selfish and not wanting to share his germs, plus not enough other

committee members being able to attend, a quorum could not be reached.

So, for possibly the first time in recent history, the meeting was called off. Be assured that your committee will work twice has hard next month to keep the club running smoothly.

In the meantime—we'll have to wait in anticipation for that super afternoon tea until later.

#### All these place names have airports named after famous people, who?

- 1. New York
- 2. Liverpool
- 3. Virginia, Washington
- 4. Belfast
- 5. Paris
- 6. Orange County, California
- 7. Venice
- 8. Buyant Ukhaa, Mongolia
- 9. Delhi
- 10. New Orleans











	<b>NOTICE-BOARD</b>
*	If you read this section last month, and were thinking about buying Trevor & Kay's beautiful Seaford house—TOO LATE ! Moving date is 17th July when they will become near neighbours of Ann & Rob Zeugofsge at River Point Lifestyle Village.
*	Victoria will never be the same again, what with several caravan members visiting that state last month—R & R, Silo art, visiting family and historic motor racing was a draw card. But – they're back!
*	Last Thursday's Bunnings BBQ was a sell-out. Thanks to all who gave their time & energy.
*	To Jim & Val's grand daughter Sally, we wish a speedy recovery after what is hopefully her last operation to rectify a medical problem.
*	And to Trevor & Kay—please don't scare us like that again. Stay well, please.
	Time is not measured by the years that you live But by the deeds that you do and the joy that you give. Anon.
Ar	nswers given by 2nd year school children to the following questions.

#### Why did God make mothers?

- 1. She's the only one who knows where the sticky tape is.
- 2. Mostly to clean the house.
- 3. To help us out of there when we were born.

#### How did God make mothers?

- 1. He used dirt, just like for the rest of us.
- 2. Magic plus super powers and a lot of string.
- 3. God made my mum just the same like he made me. He just used bigger parts,

**Disclaimer:** The information contained herein is of a general nature. Always do your own research and seek advice before proceeding on information you don't understand.

## No one believes Seniors—they think they are Senile.

An elderly couple were celebrating their 60th anniversary. They had married as childhood sweethearts and moved back to their old neighbourhood after they retired. Holding hands they walked back to their old school, which was unlocked. They entered and found the old desk they'd shared where Jerry had carved 'I LOVE YOU SALLY". On their way back home, a bag of money fell from an armoured car, practically landing at their feet.

Sally quickly picked it up, and not sure what to do with it, they took it home. There she counted the money—\$50,000. Jerry said "We've got to give it back" Sally said, "Finders Keepers", put the money back in the bag and hid it.

The next day, two police officers were canvassing their neighbourhood looking for the money. "Pardon me, did either of you find a bag that fell out of an armoured car yesterday?"

Sally said "No". Jerry said "She's lying. She hid the money in the ceiling". Sally said, "Don't believe him, he's going senile".

The officers then began to question Jerry, saying, "Now, tell us from the beginning".

Jerry said, "Well, Sally and I were walking home from school yesterday....."

The officer turned to his partner and said "We're outa here!"



VCSWEB 90 Hillier Road Reynella SA 5161



#### Answers—from page 12

- 1. John F Kennedy
- Ronald Reagan
   Charles de Gaul
- 7. Marco Polo
- 9. Indira Ghandi

- 2. John Lennon
- 4. George Best

- John Wayne
   Genghis Khan
   Louis Armstrong

## **NOTES**

## IT & COMPUTERS

Shop 6, 76 Beach Road Christies Beach 8186 2736 (Same block as Woolies on Beach Road) Contact: Jamle or Ash For all your computing needs available locally

Need help with your computer? Looking to purchase a new one? Need additional peripherals? Home site visits available !

Looking for excellent customer and after sales service?

New Computers Repairs Virus removal New software & Upgrades

Peripheral units: Wireless Keyboard Mouse Sound Boards & Systems External & Internal Hard Drives



Tell IT & Computers you are from S.D.C.U.C.I.

S.D.C.U.C.I can recommend the customer service offered by IT&Computers