

# Southern Districts Computer Users Club Inc

*Supporting inexperienced users with local expertise*



## August 2016

Vol. 16  
No. 08

Club Web Site <http://sdcuci.com>  
Email Address: [sdcucinc@gmail.com](mailto:sdcucinc@gmail.com)

**MEETINGS are held on  
the third Wednesday  
of the month at 7.30  
pm, in the Hall at the  
rear of  
St Mary's Catholic  
Church  
Morphett Vale.  
(Corner Bains Rd and  
Main South Rd)**

**Visitors most  
welcome.**

After three visits,  
visitors will be  
requested to become  
members.

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twelve months  
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\$30

Novice and  
experienced computer  
users will be warmly  
welcomed



## YARDBROOM REPORT 8/16

### The Yardbroom Report 7/16



At last the regular and annoying popups suggesting the upgrade to Win 10 have stopped. I did not upgrade. My next computer will have Win 10 and I will use it then. I recently upgraded my HDD to a SSD and have been delighted with the results. It was a very easy process and so rewarding!

This month we will endeavour to answer your questions. Do you remember when we asked you to pose computer related questions for inclusion in a Q&A meeting at a later date? The date has arrived!

All sorts of interesting topics will be dealt with – some fairly simple or basic but, never-the-less, very important. Others quite technical and way above my level of knowledge. That's why we have this type of meeting – to learn something new. Thank you to the folk who posed the questions.

Have you given a thought about becoming a “someone”? Just a reminder. If this is too cryptic, see last months Yardbroom Report.

Have a great evening.

YB



Where is my  
halo this  
month?

Our next meeting is scheduled for

**Wednesday 21st September 2016 at 7.30 pm.**

**Topic: The Internet of Things—Vision to the Future**

See page 11 for more information

## ***The Committee in 2015 / 2016***

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## ***AUGUST BIRTHDAY***

***We would like to wish **Dean Vice*****

***a very Happy Birthday***

***It appears that Dean  
is our only birthday boy for this  
month.***



*Editors: Our apologies if we missed your birthday this month but if you haven't given us your birthday month, please see Bib or Bub or someone at the desk.*

## ***THIS MONTH'S MEETING - Q & A***

At the June meeting members were asked if they would like answers to their computer problems. Tonight we hope to answer those questions.

Questions that members asked;

1. We have an Epson wireless printer, but why does our computer ask for a cable connection to scan documents?
2. How do you put signatures onto your computer documents?
3. Can a Samsung Tablet use Telstra for internet? We are using g-mail but would like to be on Telstra.
4. What is Cortana on Windows 10?
5. How to use Trove?
6. Working with photography—get into and find right pictures.
7. Windows 10 pictures. When I right click to get menu up, the whole lot disappears and the computer goes back to the standby screen. Is there a simple way or any way of fixing it?
8. Using Microsoft Outlook. Emails that return for various reasons. Some still come through after many months. Address deleted from Address book. How can I stop these returned emails from continuing and permanently remove?
9. Picsizer or free photo sizing tool rather than through email.
10. What is a browser extension?

We have called on Jim, Lindsay, Lionel and Trevor and good old Google to hopefully satisfactorily answer some or all of these questions. One can be pretty sure that if one member has a problem, no matter how silly he or she thinks it is, then other members will have the same problem. We hope you glean some useful information from tonight's discussion.

Please stay for a while and enjoy the company of your fellow members and enjoy a warming cuppa and a biscuit.



**If you can't afford a doctor, go to an airport—  
you'll get a free x-ray and a breast exam,  
and.... If you mention Al Qaeda or ISIS you'll get a free colonoscopy.**

**Disclaimer:** The information contained herein is of a general nature. Always do your own research and seek advice before proceeding on information you don't understand.

## OUR JULY MEETING

**L**ast month 'Stand-in Chairman' Wanda welcomed 18 members and 2 life members to our meeting. On such a wintery night it was very pleasing to also welcome 4 visitors —Trevor Browne, Peter & Lesley Schneider and Kerry VanderVeen. We hope their experience was a good one and that they will come again.

While waiting for the meeting to start, we watched an absolutely beautiful slideshow of baby elephants who wanted to be 'lap dogs'. Most of the people were either sitting or crouching and the baby elephants would nudge them, then sit on or lay on them. So cute, and thank you once again Trevor for this wonderful presentation.

Wanda handed the meeting to Lindsay, who enthralled most, confused some but entertained all with his Google Photos talk.

Points highlighted were

- ◇ Google Photos is a Cloud based package allowing photos from tablets, smart phones and cameras to be stored in such a way that they can be sorted by individual persons, by place or location, by time period or by file name, all fairly easily. So this takes a lot of pain away from trying to sort out photographs on one's hard drive.
- ◇ Google Photos is also very useful should you wish to view your photos while travelling or using a computer that is not yours.
- ◇ It can also be used as an excellent backup tool for your photos.



### RAFFLE PRIZES

Winners were  
Lesley Schneider  
Dean Vice  
John Geddes

Wanda thanked everyone for coming out on such a cold night, the raffle was drawn, and all enjoyed a cuppa.

***I hear you did a great job, so well done Wanda.***

**Bub**



## ***DIGITAL ESTATE PLANNING - by Lindsay***

### **ARE YOU PREPARED ?**

**I gave a presentation featuring this topic to a Morphet Vale Neighbourhood Watch meeting recently and could see quite a number of surprised faces.**

**During tea and coffee it was clear many people hadn't thought about this subject.**

**To put the topic in a nutshell**

### **Why Does it Matter?**

To prevent identity theft and assist the executor(s) of your estate to resolve your digital assets.

What do you need to do?

Appoint a digital executor.

Identify your digital assets, record your digital assets, and note what you want to happen to these assets. The list is extensive and will vary from person to person, but consider the following in digital form;

- Email addresses
- Photos stored on your computer, in the cloud, on external drives, etc.
- Music on your computer, external drives, etc.
- Digital accounts ie paypal, frequent flyer points, etc.
- Digital Register—I suggest creating a digital register, listing user names, passwords, location value, instructions of what is to happen to the asset.

Other things to consider?

Proper disposal of your computer, external drive(s), USB's, Tablet, Smartphone, or proper removal of your information on these devices.

If you feel a bit lost, email me and I'll provide a copy of a presentation.

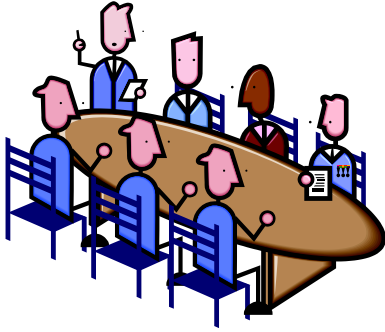


*Another gem, reproduced with kind permission ,*

*from Lindsay,*

*Sands Computer Group*





## COMMITTEE CAPERS

This month's committee meeting was held on Monday 8th August with 11 members attending.

Subjects up for discussion were:

- \* There is a new advertisement on the page 14 of the newsletter. The committee feels that his work is reliable and they urge you to seek him out if needed.
- \* The Northern Computer Group meet weekly and members of the committee will visit later this month.
- \* A talk by a member of the Police force is possible for the November meeting.
- \* The list of Topics for coming months is looking good.
- \* The format for the Q&A topic at the August meeting was discussed and will be fine-tuned.
- \* Mayor Lorraine Rosenberg has once again accepted our invitation to attend our **AGM in October** and be Returning Officer.
- \* Members will be asked to provide a plate of supper for the AGM.
- \* Positions for re-election to the 2016-17 committee:  
**Vice President, Secretary plus 4 committee members.**  
All other positions have a further 12 months to run.

The meeting closed at 3.03pm.  
Afternoon tea was served.



**NEVER** pay for an e-book again.

Gone are the days of lugging heavy books around. Kindles and tablets are a great way to read anytime, anywhere. But if you're somewhat of a book fanatic, you might find you're forking out quite a bit on buying e-books. Follow these handy ideas on how to save money and even get some e-books for free.

### 1. **Seek bargain and free e-books**

- ◇ The **Amazon Kindle Store** displays a list of the top 100 free best sellers.
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- ◇ **Smashwords** has free and bargain-priced ebooks from independent authors available in several different e-reader formats.

2. **Read classics for free.** Works that have no current copyright are under the public domain and are free for distribution. Several websites make these works available for e-readers, including Project Gutenberg (<http://www.gutenberg.org/>) which has the most comprehensive collection. While sites like Feedbooks (<http://www.feedbooks.com/>) and Manybooks (<http://manybooks.net/>) have less of a selection, their e-books are well formatted and error-checked.

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4. **Stay in-the-know.** Many blogs regularly post news on recently discounted or newly released free e-books. Check out the Kindle Review or Kindle Nation Daily from Amazon, or Nook Lovers for NOOK owners' bargain e-books.

# USB LIBRARY

We have compiled a number of programs that you may need, or like to download to your computer. They are available on meeting nights as well as through the month. They will be updated periodically. Please see Jim or Trevor.



**Google Chrome** ( search engine)



**Dropbox** (storage in the Cloud)



**Firefox** (search engine)



**Internet Explorer II** (upgrade)



**Pstudio** (simple photo editing)



**Skype** (video chat)



**Install Flashplayer** (sometimes needed to play videos or games)



**MSE Install** (Microsoft Security)



**Spybotsd162** (cleaning malware etc)



**Camtasia** (takes snapshots of computer screen)



**AVG Free** (anti virus)



**AVAST Free** (anti virus)



**Windows Essentials 54bit** (suite of Microsoft programs. Eg Live Mail, Photo Gallery, MovieMaker etc)



**Malwarebytes** (finds and removes malware)



**Ashampoo** (recover deleted photos)



**Calibre** (program to use eReader)



**FreeMake Download** (download YouTube and clips)



**iTunes** (popular music manipulation/synchronisation)



**Picsizer** (popular program to change image sizes)

This list will be updated when new programs become available.



## HERE'S A TIP

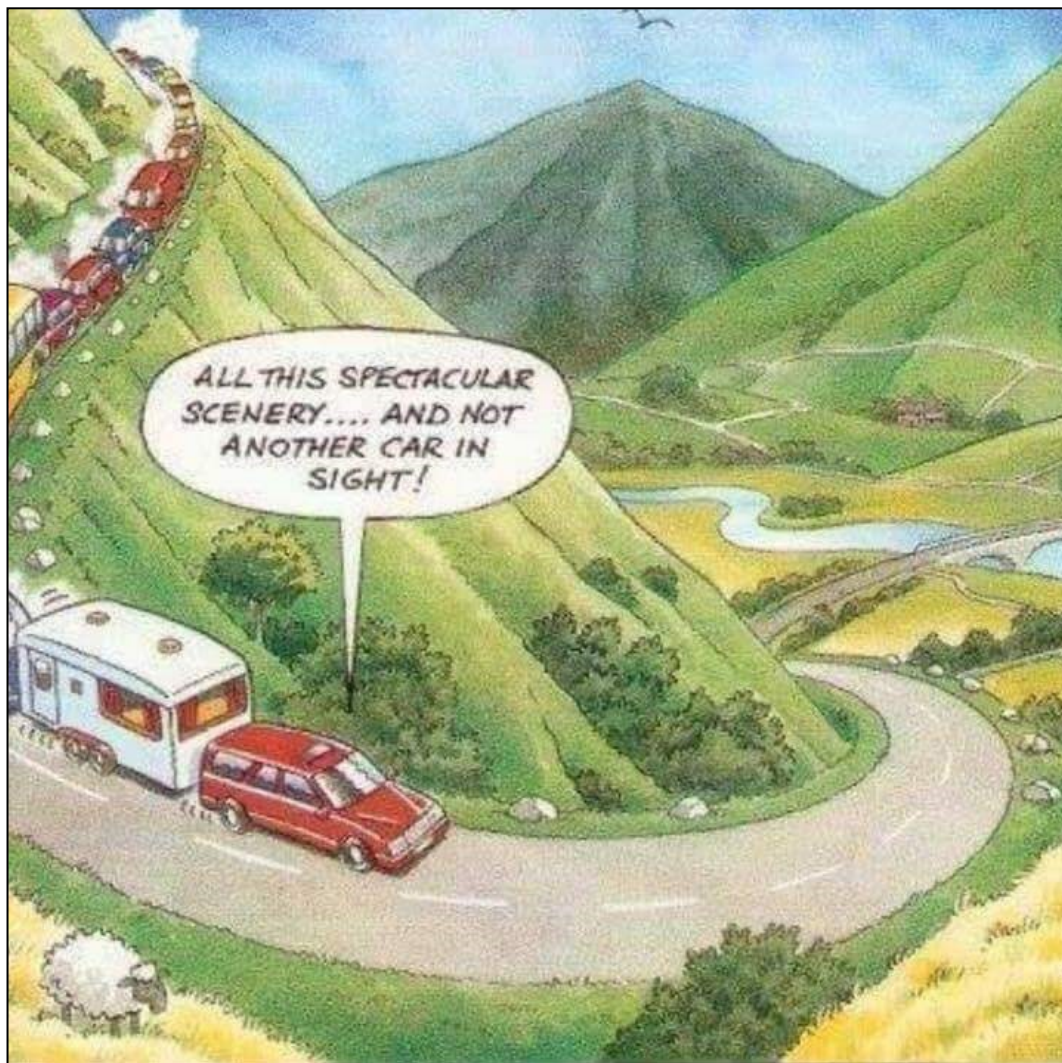
### CAR KEY AND AIR CONDITIONER REMOTE FAILURE

Let's hope that you never have this problem — but just in case you do, the following may be helpful.

“ Interesting problem at a Mandurah caravan park, my Jeep would not lock or unlock with the key buttons without several attempts. So I changed the battery. No difference. Same day, the remote control for our caravan air conditioner wouldn't work. Drove home (100 ks) and now they are both working fine but clocks set to wrong time. Had a think about it, searched all the forums, then it hit me. We were parked between two phone towers which had obviously been more powerful than the radio frequency in both controllers.

Then I remembered being in Tasmania a few years back, on Mt Wellington, with about 12 towers and the same thing had happened. When I looked up, there was a huge sign saying

**'Can't unlock your car? Try holding the transponder under the car.'**



# SANDS COMPUTER GROUP & BROADBAND FOR SENIORS

ESTABLISHED JANUARY 2011

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W: <http://sandslifestylebfs.wix.com/scgbfs>



## PLAY STORE FAMILY LIBRARY

Google has just introduced the Family Library. The sharing function allows up to six people to share apps, TV shows, movies, books and games.

One payment method using separate Google accounts and the ability to stop children buying apps or in-app purchases is offered.

An Android device or the web is required for set up.

Sharing with iOS devices (iPhone / iPad) is also available, but they need Google apps.

A limitation—While apps and games purchased after 7.2.2016 are automatically eligible, developers have to opt in to allow prior purchases to be included in the Family Library.

Apple already has a similar feature for the iTunes and App Stores, allowing up to 5 people to share one payment card and the content library of apps.

## NO MORE RANSOM WARE

A new initiative and website launched by Europol, the European police agency, will enable victims of an attack to be put in touch with the police. Also involved with the website are the Dutch national police, Intel Security and Kaspersky Lab.

**The website is expected to:**

- Give victims another option than having to pay the ransom or not.
- Allow victims to upload scrambled files from their devices in an attempt to identify the strain of ransomware.
- Has links to decryption software that can be used to unlock the malware from various families of ransomware.

## Computer Courses for 2016/17

We are hoping to organise a course on *Email / Internet* later this year. Please advise a committee member if you are interested.

If you wish to attend any Course, please contact a Committee Member.

If you have a special request regarding a program, eg Word, Publisher, Excel, PowerPoint, photo editing &/or transferring images from device to computer, please let a committee member know. We may be able to schedule a 'one-on-one' course to suit.

## So What Is The Internet Of Things?

September's Special Topic conducted by guest speaker Paul Shearer.

Simply put, this is the concept of basically connecting any device with an on and off switch to the Internet (and/or to each other). This includes everything from cellphones, coffee makers, washing machines, headphones, lamps, wearable devices and almost anything else you can think of.



This also applies to components of machines, for example a jet engine of an airplane or the drill of an oil rig. As I mentioned, if it has an on and off switch then chances are it can be a part of the IoT (Internet of Things).

The analyst firm Gartner says that by 2020 there will be over 26 billion connected devices... That's a lot of connections (some even estimate this number to be much higher, over 100 billion).

The IoT is a giant network of connected "things" (which also includes people). The relationship will be between people-people, people-things, and things-things.

This should be a most interesting and informative evening that we hope you will enjoy.

### SIGNS

**..in a shoe repair shop—**

"We will heel you, we will save your sole.  
We will even dye for you."

**..on a septic tank truck—**

"Yesterday's meals on wheels."

**..on a plumber's truck—**

"We repair what your husband fixed."

**..on another plumber's truck—**

"Don't sleep with a drip. Call a plumber"

**..in a radiator shop—**

"Best place in town to take a leak."



## **SCAMWATCH RADAR ALERT**

The Australian Competition and Consumer Commission is warning the public to be alert to scams offering fake gift cards or vouchers in return for disclosing credit card and other personal information.

“This year, the ACCC’s Scamwatch has received 1,175 complaints about fake surveys, emails and social media posts misusing the names and logos of big retailers such as JB Hi-fi, Bunnings, Coles and Woolworths, with \$2,600 in total reported lost. These losses are the tip of the iceberg as the scammer’s target is your personal information to help them scam you again in the future,” ACCC Deputy Chair Delia Rickard said.

“Scammers use fake gift card promotions to trick consumers into handing over their personal information such as banking details or passwords, which are later used to steal your money or your identity, or to on-sell to other scammers. Protect your personal information by verifying whether an offer is legitimate by checking if it is listed on the retailers’ official web site or by calling the retailers’ official customer service line”.

### **HOW THESE SCAMS WORK**

- ◇ You receive an email or text message out of the blue, or come across a social media post, claiming that you have been selected to receive or have the chance to win a gift card from a well-known company.
- ◇ The email, message or post appears legitimate, using brand names and official logos to convince you it’s the real thing.
- ◇ As with many legitimate offers and online posts, you might be asked to complete a survey or pass on an offer to others before you can claim the gift card or voucher.
- ◇ Upon completing the survey, forwarding or accepting the offer you will generally be directed to a well-constructed webpage. Here, you will be prompted to provide personal information such as your phone number, address and bank account details.
- ◇ After handing over your personal information, you may receive a fake gift voucher or alternatively, receive nothing at all. You may also begin to receive unsolicited emails and phone calls requesting more information that the scammer may use to commit identity theft and other fraud.

Cont on page 13.

### **MEETING RULES**

We are allowed to use the facilities at the Hall at the rear of St Mary’s Catholic Church Morphett Vale. (Corner Bains Road and Main South Road) in return of a small fee plus respect for their property. We ask for your co-operation in respect to the above. While we can not control what our members do away from our club meetings, Piracy of copyright material can not be condoned at our meetings.

## PROTECT YOURSELF

- ◇ **Be alert to unsolicited offers**—while some offers may be legitimate sometimes they are scams and can be very difficult to identify—it's always best to check independently **every time**.
- ◇ **Verify the offer**—Always check whether an offer is genuine, even those passed on from people you know. Contact the relevant retailer using contact details you get from a phone book or independent online search.
- ◇ **Avoid clicking links**—Don't rely on links or phone numbers appearing in an offer—these can direct you to fake websites or download malware. If you get an email supposedly from a well-known company, before clicking, hover your computer mouse over the URL or link. If the address after the '@' symbol doesn't end with the company's name and **.com**, it's likely to be a scam.
- ◇ **Take your time**—Many scams will claim the offer is limited to try and create a sense of urgency. Don't be rushed into handing over your personal information.
- ◇ **Consider your privacy**—Only provide information such as Medicare numbers and credit card security codes to organisations you can trust—requests of this nature should ring alarm bells.
- ◇ **Report**—If you think you have provided your account details to a scammer, contact your financial institution **immediately**.

@scamwatch\_gov

Report a scam

Follow us on Twitter

or call us on 1300 795 995

*Reproduced in part from the Australian Competition and Consumer Commission.*

**Law of Probability**—*The probability of being watched is directly proportional to the stupidity of your act!*

**Law of Random Numbers**—*If you dial a wrong number you never get an engaged signal; someone always answers!*

**Law of the Bath**—*When the body is fully immersed in water, the telephone will ring!*

**Law of Commercial Marketing Strategy**—*As soon as you find a product that you really like, they will stop making it OR the store will stop selling it!*

**Law of Physical Appearance**—*If the clothes fit, they are ugly!*



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From the Editors

To ensure the standard of the newsletter is maintained, and the articles remain of interest, contributions from all members will be welcomed. Forward to Bib or Bub.

## LCD DIGITIZER REPAIR:

**Broken mobile phone or tablet?**

**Smashed screen on your**

**Mobile phone: Ipad/Ipod**

**Android Tablet or smartphone?**

**! Contact Warren Hesse:**

**0416 006 266 For a FREE QUOTE**

**6 month warranty on all parts and labour:**

**Local - at Moana Best Prices: Fastest turnaround**

**Over 20 years' experience in digital repairs!**



NOTES

# IT & COMPUTERS

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Shop 6, 76 Beach Road  
Christies Beach 8186 2736

(Same block as Woolies on Beach Road)

Contact: Jamie or Ash

For all your computing needs  
available locally

Need help with your computer?  
Looking to purchase a new one?  
Need additional peripherals?  
Home site visits available !

---

Looking for excellent customer  
and after sales service?

---

New Computers  
Repairs

Virus removal

New software & Upgrades

Peripheral units:

Wireless Keyboard Mouse

Sound Boards & Systems

External & Internal Hard Drives

Full Service Professional  
**Computer Repair**  
and  
Home or Office  
**Networking**



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customer service  
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