

Southern Districts Computer Users Club Inc

Supporting inexperienced users with local expertise



April 2017

Vol. 17
No. 04

Club Web Site <http://sdcuci.com>
Email Address: sdcucinc@gmail.com

MEETINGS are held on the third Wednesday of the month at 7.30 pm, in the Hall at the rear of St Mary's Catholic Church Morphett Vale. (Corner Bains Rd and Main South Rd)

Visitors most welcome.

After three visits, visitors will be requested to become members.

Cost \$3 per person, which includes the Newsletter, plus coffee/tea and biscuits.

Subscriptions for twelve months

Single \$20

Family membership \$30

Novice and experienced computer users will be warmly welcomed



PRESIDENT'S REPORT

Are all Telco's the same?



I ask this in light of a recent experience with Telstra and the NBN organisations. I am not sure if my experience is typical or not.

For some strange reason the entire contents of my email inbox suddenly disappeared while I was checking my mail. No inadvertent press on the delete key. Checked the deleted items folder - nothing there. Restarted the email program and checked again. Everything where it should be except the glaring absence of items in the inbox. Gone!

I went on-line and had a keyboard based chat with someone in Telstra. Informed it was an NBN problem and was given a 1800 number to call. I rang the number and was kept on hold for so long that the battery on the phone handset expired and I lost the call - after 2 hours! Being super smart, I left the phone in the charger when I called the number a second time. This call was answered after an hour by someone with an accent stranger than mine and finally I got some positive result - I spoke to someone! Hooray!

To be fair, the strange sounding person was able to rectify the problem after a while. The service provided was good - after I finally got to speak to someone.



It really should not be this hard!!

*Lionel Leddra
Yardbroom President*

Our next meeting is scheduled for

Wednesday 17th May, 2017

Topic: **Web & ISP emailing and Thunderbird**

The Committee in 2016 / 2017



**Committee Members
Southern Districts Computer Users Club, 2017**

**L-R: Dean Howard: Trevor Francis (Secretary): Linda Kirby:
Anne Leddra: June Harman: Jim Greenfield: Wanda McDonald:
Jo Berkin: Cheryl McDonald (Treasurer): Lindsay Chuck:
John Kirby (Vice President): Lionel Leddra (President): Lorraine Loader.**

APRIL BIRTHDAYS

A very Happy Birthday to you all



Harry DeKreuyf

Emma Boss



Cheryl McDonald

Editors: Our apologies if we missed your birthday this month. If you haven't given us your birthday month, please see Bib or Bub or someone at the desk.



THIS MONTH'S MEETING

This month we have **Jason**, the owner / manager of **InkJet City Pty Ltd** speaking to us about printing and what is happening with printers and printing today.

Jason and InkJet City have been operating down on South Road, Melrose Park for many years, and probably will also give us a background on how his business all started.



Come and see what InkJet City can offer and view a few printers he will bring along.

SOME BASIC COMPUTER TERMINOLOGY

Pop-up Menu - *any menu that does not appear at the top of the screen in the menu bar. (May pop up or down)*

Scroll Bar - *a bar at the bottom or right side of a window that contains the scroll box and allows scrolling.*

Scroll - *to shift the contents of a window to bring hidden items into view.*

Fragmentation - *the breaking up of a file into many separate locations in memory or on a disk.*



MEETING RULES

We are allowed to use the facilities at the Hall at the rear of St Mary's Catholic Church Morphett Vale. (Corner Bains Road and Main South Road) in return of a small fee plus respect for their property. We ask for your co-operation in respect to the above. While we can not control what our members do away from our club meetings, Piracy of copyright material can not be condoned at our meetings.

LAST MONTH'S MEETING

Last month 35 members and 5 visitors braved the humidity and rain to hear Anne Leddra talk about filing systems. We all loved the pre meeting show of an elephant massaging a sunbather on the beach.

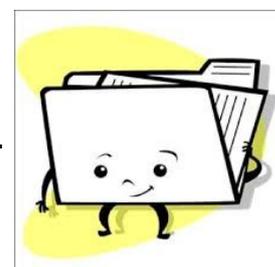
Lionel rang the cow bell at 7.35pm and wished Alan Coe all the best in his move interstate. He then welcomed our visitors (David Porteous, Paul McDonald, John and Joylene Stewart and Meryl Finch) and our new member, Ken Pennell.

Lindsay advised us to do the Google Chrome update but to wait a few months before updating your Apple iPhone to version 10.3.

Anne then took the floor to discuss filing systems. She showed us a photo of a table full of CD's and DVD's that she had been sorting. What a mess!! Some points she made are:



- * A file should be stored in a folder and the folder stored in the Drive
- * *Drive* = CD's, DVD's, USB, hard drive, cloud.
- * *Folder* = storage containers for files
- * *Files* = your information, text, photos, data
- * Explorer libraries are the logical place to start - can be moved, copied, pasted, searched for etc.
- * Can drag and drop, copy and paste anywhere - BUT Anne lost her file!! Proof that it is easy to drag into the wrong file/folder.
- * She then searched for a file by typing in "skit" and found the Club Christmas Party video of 2013. A very funny skit.
- * Don't create duplicate folders. It is easy to accidentally do this and there is a program called "Duplicate Cleaner" to help remove them but it is not foolproof.
- * Instead of making a copy of the folder, create a shortcut as this will always take you back to the original when you need to make changes.
- * Can save files/folders under any heading.
- * Can have a folder in a folder in a folder in a folder. Whew!! But don't overdo it.



Last month, continued

- * When you create a folder, don't leave the name as "new folder" or you will have a lot of them. Give it a relevant name but keep it short.
- * *Archive or Backup??* These are different. Archive is just putting your files on a CD or external hard drive while Backup is backing up your computer and storing elsewhere.
- * Anne sorts her photos by date. Eg 2014 Kingston
- * An attendee, David, suggested you create and name your folder prior to saving your documents/photos into it.,
- * Ensure you always backup your files, especially your photos and stay organised.

Lindsay Chuck, David Porteous and Graham Williams, were the lucky prize winners.

Lionel closed the meeting with the usual invitation to stay and enjoy a cuppa with biscuits and a chat.



As Alan Coe is moving interstate, he brought his supply of computer cords and attachments to give away. Here is a photo of them.



JIM'S GEMS - from newsletters past.

In my youth, I thought I would be able to change the world...soon I realised that this was impossible, but I thought I could change my community. I found that this too was impossible, but I was certain I could change my family. Now I realise that it is all I can do to change myself - Tzaddik of Apt.

WINDOWS 10: 8 CHANGES IN LATEST UPDATE.

Microsoft is trying to foster a creative streak within the Windows community with its free update that starts April 11th - even if your definition of being creative boils down to broadcasting the games that you play. Many of the improvements and touches the update brings, don't feel as major as Microsoft suggests. And not all of those enhancements fall under the creative bucket.

Here are the 8 key highlights:

Paint goes 3D: Paint now adds the ability to create and modify 3D objects.

Marking up photos and maps: You can draw on pictures and videos with the Surface pen. You can draw inside the maps app too.

Improving the browser: as part of the Creators Update, the Edge browser is now faster, more secure and more generous with battery life. Microsoft claims you will be able to stream a video up to an hour and half longer with Edge versus Chrome.

Read an eBook: Microsoft has added an e-book store as part of the Windows Store. You can now bookmark pages, summon a dictionary definition (through Cortana) and get other basic features.

Security: Through a new Windows Defender Security Centre, you can examine the overall security status of your system.

Gaming: There is now a dedicated games section in Windows settings.

Adjust a night light: Computer displays emit blue light which can keep you awake at night. A new night light feature lets you alter the colour temperature range on your PC to warmer colours.

Supporting mixed reality: Coming soon, the Creators Update will support the first Windows Mixed Reality enabled headsets when they arrive later this year.

SANDS COMPUTER GROUP & BROADBAND FOR SENIORS

ESTABLISHED JANUARY 2011

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FACEBOOK LOVERS

Facebook has announced that as at the end of March 2017, some versions of the Messenger and Facebook apps will NOT BE SUPPORTED on the OS below.

Apple - iOS 7 and older.

Windows phone OS

Android versions 2.3 and older.

The article in PC&Tech Authority specifically mentions smartphones.

Options:

1. Upgrade to a later version or move.
2. Switch to Facebook and Messenger lite.
3. Access facebook.com

The biggest effect is likely to be on Apple users with 4% of users still using iOS7 or older versions.

If you find these apps are not working on your tablet, you will know why.

Need support for Windows 10 issues?

Check out the link below:

<http://support.microsoft.com/en-gb/products/windows?os=windows-10>

RANSOMWARE

An article by Mark Hachman of PC World gave some interesting points on ransomware.

Attacks in 2016 increased to 638 million.



It hunts down and imprisons your personal documents, photos, etc. One case involved ransomware taking over a victim's webcam, taking embarrassing footage and threatening to post it online.

Have an anti-malware strategy.

A good third party anti-malware solution is better than Windows Firewall and Windows Defender. Don't rely on anti-malware.

Ensure Adobe Flash is turned off or surf with a browser like Chrome that turns it off by default.

Turn off Office macros.

Don't open links you don't trust.

Stay away from "bad parts of the internet".

Use a program like Malwarebytes 3.0 as paid versions offer better anti-ransomware protection.

Use an external drive to perform incremental backup and DETACH the drive from your computer.

WINDOWS SHORTCUTS

Re-naming a file:

Left click on file

Press F2

Rename it

Properties displayed:

Click on file

Alt+Enter to display properties

Minimize all Windows to taskbar:

Windows Key + M

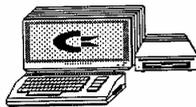
(Windows Key + Shift + M restores minimized Windows)

Display System properties:

Windows key + Pause

Minimize everything except active Window

Windows key + Home



ONLINE STORAGE SERVICE

Saving or backing up your data to the cloud doesn't have to cost you \$\$\$s.

Consider these free websites:

Google Drive: 15GB www.google.com/drive

Box 10GB www.box.com

MediaFire 50GB www.mediafire.com

Mega 50GB <https://mega.nz>

Degoo 100GB <https://degoo.com>

BACKUP YOUR Iphone

Experts are warning users that the impending iOS 10.3 upgrade coming at the end of March is a good reason to backup your iPhone.

The upgrade promises a "next generation" change to the operating system, including a move to a new file system. It's this change which also includes Find My Airpod support, that may cause a loss of personal data.

Apple is moving from an Hierarchical File System to a new Apple File System (APFS).

The new system is optimized for Flash/SSD storage and engineered with encryption a primary feature, and covers from an Apple watch to a Mac Pro.

The usual warning definitely applies:

Users should not update for a few months after its release.

FIREFOX VERSION 52

For Firefox fans, Version 52 is now available.

Why you should update:

This version patches 28 security vulnerabilities, including 6 considered critical. A warning will appear when a user puts a password into a non encrypted website. Plug-ins other than Adobe's Flash player will be barred.

SCAM ALERT



SA Police have had several reports of people getting calls from someone claiming to be a police officer from New South Wales who is seeking their personal financial details. The caller claims police have people in custody who have been using a credit card in the name of the call recipient - claiming the card has either been stolen or counterfeited.

The person claiming to be a police officer has then attempted to obtain personal financial details from the victims. Enquiries with NSW Police reveal that this is an ongoing Australia-wide scam.

“The public are reminded that they should never provide personal financial details to an unknown person over the telephone.

If unsure of the caller’s identification then obtain a work extension number from them and return their call via the main switchboard number of the business concerned.”



Scammers targeting PayPal users

PayPal users beware, scammers are targeting the online payment system with official-looking emails. PayPal is one of the most popular online payment systems due to its relative security and safety.

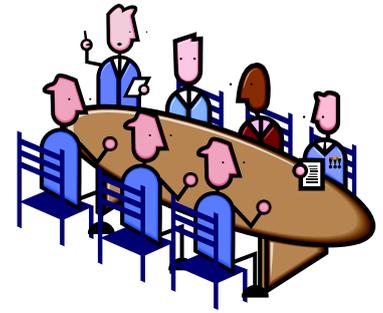
However, scammers are sending out emails that look like they are from PayPal asking users to get their account in order. It looks like a legitimate email as it uses case numbers, copyright code and PayPal logos but comes from the address of paypal@fraud-detect.gov.

The email’s subject line is “We need your help resolving an issue with your account” and goes on to say that PayPal understands the frustration of not accessing your account.

You are asked to log into your account from a “secure browser” and confirm you are the account holder and plug in your personal information.



COMMITTEE CAPERS



This month's meeting was held at Lorraine's with 9 members in attendance.

Points for discussion were:

-  A letter of thanks was sent to David Rault for providing the Sausage Sizzle sausage holders. They worked well.
-  An email was sent to Bunnings regarding another Sausage Sizzle later this year.
-  Printer maintenance discussed and again decided to hold off on further upgrades or purchases.
-  Our Post Office box has now been closed.
-  Suggested we consider a workshop on Thunderbird after assessing interest from the upcoming May meeting. Discussed topics for further workshops
-  Discussion re moving towards presenting apps via iPad and Android tables as beneficial to the Club.
-  We have renewed our COTA membership for 2017.
-  Possible purchase of a large screen smart wireless TV to be housed at the Club room (depending on landlord approval) was discussed.

Thankyou Lorraine for a yummy afternoon tea.



Before you marry a person
you should first make them use a computer with slow internet
service to see who they really are!

US comedian-actor Will Ferrell

NOTICE BOARD

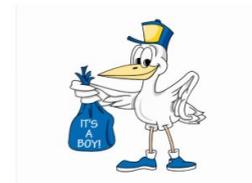
- * We farewell an ex-committee and Club member, Mr Alan Coe and his wife, Val, who are re-locating to Victoria. We would like to wish them all the very best in this new venture.
- * The Committee wish you all a very Happy and Safe Easter break.



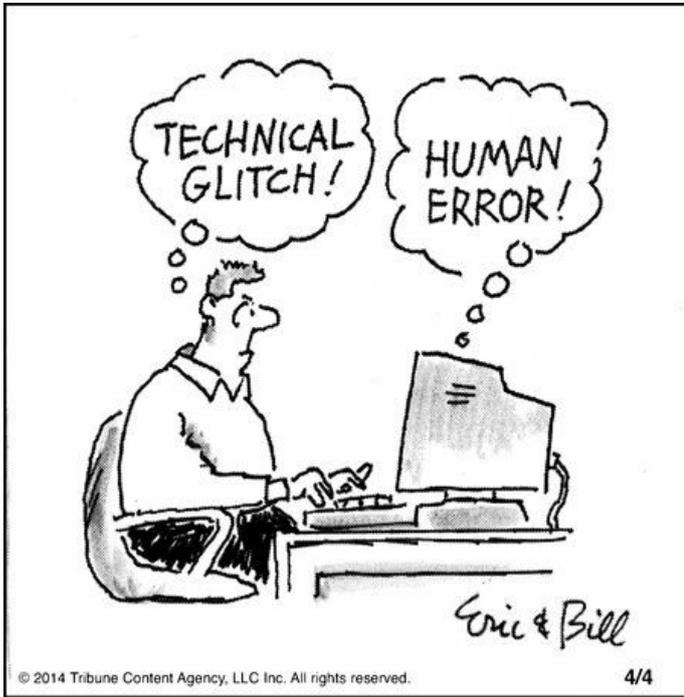
“Daddy, how was I born?”, a little boy asks his father.

The father answers, “Well, son, I guess one day you will need to find out anyway! Your Mom and I first got together in a chat room on Yahoo. Then I set up a date via e-mail with your Mom and we met at a cyber-café. We sneaked into a secluded room, and Googled each other. There your mother agreed to a download from my hard drive. As soon as I was ready to upload, we discovered that neither one of us had used a firewall and since it was too late to hit the delete button, nine months later a little Pop-up appeared that said:

“You got Male!”



Disclaimer: The information contained herein is of a general nature. Always do your own research and seek advice before proceeding on information you don't understand.



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IT & COMPUTERS

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(Same block as Woolies on Beach Road)

Contact: Jamie or Ash

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Need additional peripherals?
Home site visits available !

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and after sales service?

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Repairs

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